



KARMSUND  
PORT  
AUTHORITY

# CRUISE PRICELIST 2024

PORTFEES, TERMS AND CONDITIONS



# Information

## Port Control

Telephone +47 52 70 37 50  
E-mail [operation@karmsund-havn.no](mailto:operation@karmsund-havn.no)

## Port Control opening hours

Monday – Friday 06.30 – 22.00  
Saturday and Sunday 10.00 – 17.30

Port Control may be contacted outside opening hours in case of emergency or otherwise urgent circumstances on telephone number: +47 52 70 37 50

## Postal address:

Karmsund Havn IKS, Garpeskjæravn. 2, 5527 Haugesund

Invoice / Credit note must be sent electronically in accordance with the EHF standard, or as a pdf file by e-mail to [regnskap@karmsund-havn.no](mailto:regnskap@karmsund-havn.no)

## Visiting address:

Garpeskjæravn. 2, 5527 Haugesund

org.no. 963 706 820  
[www.karmsund-havn.no](http://www.karmsund-havn.no)

## Contact info

Bookings/request/general quiries; [cruise@karmsund-havn.no](mailto:cruise@karmsund-havn.no) / +47 52 70 37 50  
Pre-arrival documents / info; [pre-arrival@karmsund-havn.no](mailto:pre-arrival@karmsund-havn.no) / +47 52 70 37 50  
Security / ISPS / visitors; [security@karmsund-havn.no](mailto:security@karmsund-havn.no) / +47 52 70 37 50  
Cruise coordinator (Rasmus Tveit); [cruise@karmsund-havn.no](mailto:cruise@karmsund-havn.no) / +47 909 33 587  
Director of Tourism and Cruise Development; [vigleik@visithaugesund.no](mailto:vigleik@visithaugesund.no) / +47 920 84 689  
Gate (during calls); [gate.cruise@karmsund-havn.no](mailto:gate.cruise@karmsund-havn.no) / +47 476 18 231

Prices listed are exclusive of VAT.  
VAT is calculated based on current regulations.

The owner of - or agent for vessels that call at the Port of Karmsund and make use of one or more services specified in this price list, has at the same time accepted all prices and conditions set out in this document (price list).

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# 1. Port charges

## 1.1 Ordinary terms / quay fee

Port charges are paid for ships using quays owned or administered by Port of Karmsund. The charges consist of two parts, one for each time the ship is moored at the quay, and one depending on duration of stay. Port charges do not cover use of the quay areas. Prices are fixed according to gross tons (GT), which is common practice.

Vessels calling at the public quays will be charged as follows:

- |    |               |                       |     |      |
|----|---------------|-----------------------|-----|------|
| 1. | For the first | 300 GT, per ton/day   | NOK | 1.12 |
|    | For the next  | 300 GT, per ton/day   | NOK | 0.89 |
|    | For the next  | 600 GT, per ton/day   | NOK | 0.70 |
|    | For the next  | 800 GT, per ton/day   | NOK | 0.67 |
|    | For the next  | 1000 GT, per ton/day  | NOK | 0.59 |
|    | For the next  | 2000 GT, per ton/day  | NOK | 0.56 |
|    | For the next  | 5000 GT, per ton/day  | NOK | 0.54 |
|    | Anything over | 10000 GT, per ton/day | NOK | 0.60 |
2. The berthing time is calculated from the time the vessel moors and until it casts off. Part of a day of 6 hours or less is considered half a day. Port charges must always be paid for at least one day.
3. In the period 1st November 2024 to 28th February 2025 50% discount in quay fee
4. Minimum quay fee for cruise ships, included yachts, is NOK 25,000.00 per day. For port stays more than five days, please contact Port of Karmsund.

## 1.2 Fairway dues

Fairway dues must be paid at the following rates per port of call:

NOK 0.17 pr gross tonnage (GT)  
Minimum fee NOK 105.00

Exempt from the obligation to pay fairway dues is:

- (a) vessels of maximum length less than 15 metres
- (b) icebreaker vessel in connection with the responsibility for safeguarding accessibility in the Harbor and Fairways Act section 6
- (c) Norwegian and foreign naval vessels
- (d) The Norwegian Coastal Administration's vessels in connection with work in the waters
- (e) salvage vessel in connection with salvage
- (f) vessels that call at a port due to damage or an emergency and the vessel does not load, unload or take passengers on board.

Vessels that are registered in the Environmental Ship Index (ESI) from World Port Climate

Initiative will be granted a 25 % discount in arrival fees if the ESI exceeds 30 points, and 50% discount if the ESI exceeds 50 points. The discount will be calculated according to total fees payable after other deductions awarded. The discount will be awarded according to the validity of the ESI certificate and where this is stated in the arrival notification.

### 1.3 ISPS and passenger fee

Ships calling at ISPS certified port facilities and users of these port facilities pay fees to cover the port's costs for the security measures established and required through the port facility's approved security plans. The passenger fee also includes other costs related to cruise calls to the region.

ISPS fee ship (per GT and day):	NOK 0.29
ISPS fee passenger (per person):	NOK 20.50
Minimum passenger fee:	NOK 12,000.00

### Other ISPS fee

In the event of raising the level of preparedness on ships/port facilities, the cost of such additional measures will be charged to the shipping company/vessel.

### 1.4 EPI

Environmental Port Index (EPI) is a model for quantifying and reporting the environmental impact of cruise ships during port stays. The goal is to provide incentives for investing in green technological solutions, as well as increase port costs for the most polluting vessels.

Cruise ships arriving to Port of Karmsund must report data from the call not later than 72 hours after departure. For ships not reporting within this deadline, a surcharge of 150% will be added. The EPI score will provide a discount or add in the port charges based on the following table:

From	To		%
0	4,99	Add	45
5	9,99	Add	40
10	14,99	Add	35
15	19,99	Add	30
20	24,99	Add	25
25	29,99	Add	20
30	34,99	Add	15
35	39,99	Add	10
40	44,99	Add	5
45	49,99	Discount	-2
50	54,99	Discount	-4
55	59,99	Discount	-6
60	64,99	Discount	-8
65	69,99	Discount	-10
70	74,99	Discount	-12
75	100	Discount	-15
Shore power		Discount	-20 (if connected more than 5 hrs)

## 1.5 Cancellation

When canceling a cruise call, the following provisions apply:

The following cancellation fees will apply for 2024:

- Cancellation within 18 months of ETA will incur 5 % quay fee
- Cancellation within 12 months of ETA will incur 15 % quay fee
- Cancellation within 6 months of ETA will incur 30 % quay fee
- Cancellation within 48 hours of ETA will incur 100 % quay fee

In some cases, after a closer assessment by Port of Karlsund, there may be extraordinary circumstances which mean that the cancellation fee is not invoiced. Direct costs incurred as a result of a cancellation will still be charged to the ship.

The cancellation fee does not apply to changing the date and/or changing the ship as far as it is possible to make changes based on capacity.

## 1.6 Exemptions

Any exemption from or reduction of port charges must be agreed upon with Karlsund port in writing.



## 2. Fees for hiring personnel, equipment and services

Category	Price	Comments
Hiring skilled labour	Ordinary working hours NOK 735.00/ hrs 50 % overtime NOK 1,118.00/hrs 100 % overtime NOK 1,470.00/hrs	Minimum rate 2 hours ordinary working hours Minimum rate 2 hours overtime
Water supply for vessels during normal working hours	NOK 29.00 per ton/m <sup>3</sup>	Water supply calculated based on cold-water meter
Water supply: Connecting and disconnecting, inclusive of hose rent	NOK 932.00 each time	After ordinary working hours: see tariff skilled labour
Shore power		Contact Havnekraft AS
ISPS fences (Inner harbour)	NOK 55.00 pr section/day. NOK 22.00 pr section/day, Minimum rate NOK 15,000.00	
Lorry with crane and driver*	NOK 2,077.00 per hour	The rental period is calculated from preparation until it is back at the rental location
Telescopic truck, 3.3t / reach 3.5m / lift height 6.6m	NOK 1,729.00 per hour	Minimum one hour Incl. driver
Guard boat* (driver obligatory)	NOK 3,907.00 per hour	Rental hours calculated from preparation to return of boat. Paid overtime for crew applicable ref. the HSE standard
Delivery of waste and sludge		Contact agent
Mooring/cast-off		Contact agent
Hire of certified gangway 8x1,5 m	NOK 4,260.00 per day	Part of day is treated as 24 hours. Mobilisation costs are added.
Rent of parking space at Cruise Terminal		Contact <a href="mailto:cruise@karmsund-havn.no">cruise@karmsund-havn.no</a> for prices and availability
Sale and use of area at Cruise Terminal		Contact <a href="mailto:cruise@karmsund-havn.no">cruise@karmsund-havn.no</a> for prices and availability

\* Overtime costs for personnel are added.

# Terms and conditions for use of quay facilities and areas operated by Port of Karmsund (KH)

## General terms and conditions

1. Terms for the use of KH's quay facilities and areas apply to all KH's ports and quay facilities, unless otherwise agreed in writing. Everyone who uses and stays in the harbor accepts Karmsund Havn's current business terms and conditions.
2. Anyone who has used KH's quay facilities and areas for unloading, loading or other operations, is obliged to remove waste, packaging, remains of cargo etc. as soon as possible after the work operation is completed. If necessary, areas shall be flushed. Waste shall be handled in accordance with KH's waste plan.
3. Unloading, loading and transport shall take place properly so that quay facilities and areas are not damaged. Goods must not be moved on the quay without the use of rollers or trolleys. Vehicles driven by belts must be driven as short as possible on plates etc.
4. Vehicles parked in violation with instructions given by KH, or is regarded as a disadvantage of the port business, can be removed by KH at the owner's expense and risk.
5. KH may restrict or prohibit access to its own facilities and areas.
6. KH's areas shall not be used for production trading activities, storage of goods etc. without permission. No events etc. which occupies a large space or entails large crowds shall be held unless this is agreed in advance with KH.
7. Anyone who has caused damage to KH's quay facilities, areas, equipment and other facilities is obliged to report this in writing to [operation@karmsund-havn.no](mailto:operation@karmsund-havn.no) as soon as possible.
8. Vessels and objects must be secured so that they cannot cause danger or damage. Should danger or damage nevertheless occur, the owner or the person responsible is obliged to immediately take the necessary measures to prevent or limit the danger or damage and notify KH of the incident to [operation@karmsund-havn.no](mailto:operation@karmsund-havn.no).
9. Vessels coming from areas with dangerous infectious diseases must immediately after mooring at the quay take the necessary precautions to prevent infection or pests from coming ashore. In case of suspicion of possible infection in the event of a pandemic outbreak, the vessel's master must report this before arrival via [www.shiprep.no](http://www.shiprep.no).
10. KH may decide that a vessel shall be moved or removed if the considerations of traffic conditions or the operation of the port make this necessary. Vessels with a maximum length of more than 20 metres must always have available sufficient crew, unless KH has waived this requirement. In special cases, KH may decide that this shall also apply to smaller vessels.
11. Crew who carry out work in the port are obliged to follow Norwegian minimum tariffs. In the event of a breach of this condition, KH is free to report it to the Norwegian Labor Inspection Authority and to withdraw the access permit to the port.



12. KH may, at the shipowner's expense, order a vessel to use a suitable tugboat if this is necessary for safety reasons or for reasons of other traffic.
13. During a stay at quay, unnecessary use of the propeller must be avoided. Propellers, including side propellers, shall not be operated before the vessel is intended to leave the quay. When maneuvering to or from the quay, the utmost care must be taken so that the propeller water does not cause damage to other vessels or port facilities. The same applies to other types of propulsion and maneuvering systems.
14. KH may impose stopping of auxiliary machinery, noisy maintenance, announcement etc. which significantly disturbs working conditions and surroundings. Permission for noisy activities during calls shall be obtained from KH in advance.
15. KH requests the use of shore power when possible, to save the environment and reduce noise from auxiliary engines.
16. KH may prohibit the use of light that is a significant nuisance to the surroundings or considered a safety problem for navigation.
17. While berthed, vessels openings for waste water, steam etc. facing the quay or other vessels shall not be used.
18. Vessels in port shall not cause unnecessary emission which may be nuisance or cause damage. KH has no local restrictions on the use of incinerators beyond national and international requirements.
19. Scrubbers, if used during port stay, shall be in closed loop.
20. KH shall be notified in advance if hull washing is planned at one of KH's port facilities. During hull washing a collection method shall be used.
21. The Port Operations shall be informed when diving is planned. Diving by berthed shall be marked with the international signal flag «A». At night, the marking shall be illuminated.
22. Wrecks, sinking vessels or objects that may cause danger or damage shall not be berthed without permission from KH.
23. The shipping company is responsible for damage that may occur to own vessel, in cases where shore power is used. In the event of misuse or incorrect use that causes damage to KH's shore power installation and associated equipment, the shipping company will be held financially responsible. See separate terms and conditions for shore power installations owned by Havnekraft AS.
24. ISPS and services connected to port security are handled by KH. Any additional services shall be clarified with KH.
25. In the event of unforeseen and extraordinary situations in the port, outside KH's control, force majeure may occur. Parties who are affected and who wish to claim force majeure shall, within a reasonable time, give the other parties written notice of the force majeure situation. All parties affected must bear their own costs due to a force majeure situation.
26. Use of a mobile crane at KH's port facilities shall be clarified with KH and is not permitted if the crane operation is in competition with KH's own crane offer.

27. Anyone covered by the Terms and Conditions is obliged to fulfill KH's basic requirements for corporate social responsibility.
28. In special cases, the Port Director may deviate from the current price list.

**Terms regarding information and payment**

29. Anyone who has used KH's quay facilities and areas shall provide information necessary for traffic planning, statistics and calculation of relevant fees.
30. If the owner of a vessel does not pay the required port fee, KH can take the necessary measures to have the vessel removed. The owner will be invoiced for any expenses related to the removal and possible destruction of the vessel.
31. Outstanding and overdue receivables and claims are recovered in accordance with Act on debt collection activities and other collection of overdue monetary claims. KH may demand that financial security be provided for the payment of fees and remuneration. In the event of late payment, default interest is paid in accordance with the Act on interest in the event of late payment, etc.
32. Services and measures that are not described in this document are invoiced with incurred costs or by separate agreement. This also applies to services and measures implemented by KH, based on environmental or safety considerations.
33. If errors have been found in the basic information, and it can be documented that there has been paid too much in fees or remuneration as a result of these errors, adjustment may be done at the request of KH, but not later than 3 months from the date of payment. KH may, when special reasons exist, reduce or waive the accrued fee or remuneration.
34. If KH is prevented from delivering an agreed service, no compensation can be claimed for consequential damages unless otherwise specified in this document. In such cases, a documented claim shall be sent to KH within a reasonable time and no later than 6 months after the damage occurred.